



Grooming Release Form



Owner's Name: _____ Date: _____

Address: _____ City: _____ Zip: _____

Pet's Name: _____ Breed: _____ Age: _____

My personal vet is: _____ Vet Phone: _____

Home Phone: _____ Cell: _____ E-mail: _____

Naturally 4 Paws makes your pets comfort, safety and well being our #1 Priority. With gentle and careful grooming, we look forward to making your pets experience a favorable one. We use only natural grooming and cleaning products that contain no soaps, detergents, sulfates or harsh chemicals. If your pet has any allergies, special conditions, or requires a specialized grooming product please discuss this with your Groomer. Although every effort will be made to insure that your pet is groomed as safely as possible, working with pets can be unpredictable and the occasional accident may occur. We cannot be held responsible for stressful effects that grooming may have upon your pet. As the pet owner, please carefully review and acknowledge our grooming policies thoroughly. Please be aware that we have a zero tolerance policy for aggressive pets.

Grooming services include bathing (double shampoo), drying, clipping, brushing, ear cleaning and nail trimming. Maintenance hair cuts are included for certain appropriate breeds. Anal gland expressions are not provided as part of our standard package and we recommend you obtain that service from your preferred veterinarian.

Matted coats and excessive undercoats can cause a variety of health problems for your pet. Matted fur does not allow for air circulation to the skin causing hot spots or bacterial / fungal infections. Fleas, ticks and other parasites may be lurking in the coat causing further skin issues. Matted fur also pulls and binds, causing pain to your pet when they move or lay on their mats. The skin underneath can be raw and inflamed. Severely matted coats will require special attention. Your Groomer will be happy to show you how to care for your pets coat in the future, however, we cannot brush out a coat that is severely matted due to the stress and pain it will cause your pet.

Naturally 4 Paws will not be held liable for any after-grooming effects of shave downs, de-matting, clipping procedures, or problems uncovered on a badly matted or otherwise neglected coat including, but not limited to: itchiness, skin redness or self inflicted irritations/abrasions from excessive external rubbing. I understand that time and costs associated with shave downs or de-matting are unpredictable and subject to the particular condition of my pet. Consequently, I agree to pay whatever fees are incurred as a result of de-matting or shave downs. Whether a pet is "matted" is at the sole determination of the Naturally 4 Paws Groomer. (Initial)

Shave Down Authorization: This authorization is given in the event that after a thorough evaluation of your pet's coat, the grooming staff determines that a shave down is the best recourse for grooming your pet. This decision is made based on the stress and discomfort it would cause your pet if we were to attempt to brush or groom their coat. Please choose the level of authorization for this pet by selecting one of the options listed below. Your selection acknowledges that you are aware of the risks and release Naturally 4 Paws from any responsibility for trauma to your pet as a result of the shave down.

This authorization is for the current visit only. _____ (Initial)

This authorization is on-going, until I request in writing that it be cancelled. _____ (Initial)

Please call me for approval prior to any shave down. _____ (Initial)

My pet is never to be shaved down under any circumstance and it will be returned un-groomed with mats. _____ (Initial)

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We reserve the right to refuse to groom any pet for the health and safety of the groomer or the pet. A muzzle may be used, or services discontinued if Groomer determines that a pet presents an unsafe condition to itself, any staff member or another client. Such conditions include, but are not limited to: aggression, behavioral issues, health problems, fleas or parasites.

I acknowledge that my pet will be kenneled and that he/she is properly crate trained. If service is discontinued due to aggression, excessive barking, behavioral or kenneling issues, I will be contacted for the immediate pick-up of my pet. If I do not pick up my pet in a timely manner, I could be charged a late pick-up fee. (Initial)

Flea Policy: I acknowledge that if any fleas are found on my pet that a Flea & Tick package will be automatically performed and added to the total cost of my grooming package. (Initial)

Health / Medical Problems or Senior Pets: The grooming process can be especially stressful for a senior pet or those with health problems, and can expose hidden medical issues or aggravate a current one during or after the groom. These "special needs" pets may only be groomed for cleanliness and comfort, in styles that will not add to their stress. This contract gives Naturally 4 Paws permission to obtain immediate Veterinary treatment for your pet should it be deemed necessary by our grooming staff. We will attempt to contact you first, then take your pet to either your authorized Veterinarian (within a 5 mile radius) or to our preferred Veterinarian. All expenses for Veterinary care will be the sole responsibility of the pet owner.

Please list any/all health issues: _____ (Initial)

Felines: All cats must have proof of recent vaccinations and must be brought to their appointment in an appropriate cat carrier.

My pet has never bitten any human or another pet and has no aggressive tendencies whatsoever. I understand and agree that I will be held solely liable for any harm, personal injury, or property damage caused by my pet. Naturally 4 Paws has a zero tolerance policy for any aggression to humans or other animals. (Initial)

We do not provide boarding services and Groomers leave the premises once all grooming services are complete. I agree to pick up my pet at the pre-arranged time and will notify Naturally 4 Paws immediately of any delays. Delays can cause stress which could manifest in the soiling of kennel and fur, in which case I would still be responsible for the full grooming service charge. Pets must be picked up before 6:00 P.M. or I agree to pay a \$50 late fee. Any pet not picked up by closing time (8:00 P.M.) will incur an additional \$100 overnight boarding fee. I am aware that Naturally 4 Paws does not provide boarding services and therefore my pet will be left unattended overnight. If my pet has not been picked up by 12:00 Noon the following day, Naturally 4 Paws will transfer my pet to a professional boarding facility of their choice at my expense. (Initial)

Appointment Commitments: Naturally 4 Paws recognizes that both client and groomer's time are valuable and will make every effort to work with you regarding scheduling conflicts or issues. We understand that emergency situations may arise in regards to rebooking or cancellations. Cancellations or rebookings made at least 24 hours in advance of your scheduled appointment will incur no reschedule fee. Any schedule change with less than 24 hour notice could incur a \$20 fee. No-shows will be charged \$20 or 50% of your grooming estimate (whichever is greater) that will be added to your next visit. Pre-payment may be required to secure a reservation for all future appointments once a No-show charge has been accrued. Clients that arrive in excess of 15 minutes late risk losing their appointment without notice. (Initial)

Hold Harmless Agreement: By signing this contract, you (and/or your Agent) agree to hold Naturally 4 Paws, it's owners, operators, employees and groomers harmless from any damage, loss, or claim arising from any known or unknown condition of any pet left under the custody of Naturally 4 Paws. If any provision of this Agreement is held to be prohibited by or invalid under applicable law, such provision shall be ineffective only to the extent of such prohibition or invalidity, without invalidating the remainder of this Agreement.

THIS AGREEMENT IS BEING VOLUNATARILY AND INTENTIONALLY SIGNED AND AGREED TO. I HAVE CAREFULLY READ, CLEARLY UNDERSTAND AND ACCEPT THE TERMS AND CONDITIONS STATED HEREIN. I ACKNOWLEDGE THAT THIS AGREEMENT SHALL BE EFFECTIVE AND BINDING UPON MYSELF, MY HEIRS, ASSIGNS, PERSONAL REPRESENTATIVES AND ESTATE AND ALL MEMBERS OF MY FAMILY.

Client Signature
Staff _____

Printed Name of Client

Form Date: January 2015