



Urban Pooch Training Safety Protocols



1. **Urban Pooch staff and clients must wear face masks at all times while inside the facility.** This means covering both your mouth and nose. This is following current IL and City of Chicago Policies in place at this time. If you do not have a face mask, please contact us and we can come outside to you.

2. **Urban Pooch staff will not be permitted to hold any personal items for students**

3. **All pooch parents must practice Social Distancing guidelines of 6' and wear a face mask while in our store and/or lobby and while in any training class.**

- You can chat with fellow pooch owners but must abide by social distancing
- Enter & Exit the lobby in a timely manner.
- Floor Graphics in all areas guide 6' Social Distancing

6. **Only 1 person per dog can attend a class or private sessions in our facility.**

7. **Students waiting for class to begin must wait outside on Balmoral Avenue** - on the South side of the building where we'll have Safety Cones indicating Social Distancing of 6' prior to class. We ask that you also wear a face mask covering your nose and mouth while in line. Your Trainer will come out to get you 5 mins prior to class and bring you thru one of our access doors into class.

- **When a class is over, ALL STUDENTS must exit through a side door** other than the front lobby. Your instructor will guide you on which exit to take.

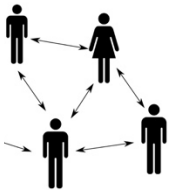
8. **If you want to purchase something from the retail store or need to speak with someone directly in the store, please do not come inside. We have a new policy of 4 people maximum inside** at any given time – all while practicing Social Distancing (6' or more) AND wearing face masks. Thank you in advance for being patient.

9. **Temperature Screening** of all parents upon arrival using a contact-free digital thermometer. Your temperature must be 100 degrees Fahrenheit or under in order to attend class.

10. **Verbal Self-Screening Questionnaire** – to confirm all negative to questions. In addition, we'll ask each student to ask themselves the same questions before coming to class. Please see Questionnaire on Page 2.

11. **Anyone with a cough cannot enter or remain in our facility**

12. **Please make sure your pooch's required health records are still up-to-date** in our system. We will not be taking physical records at this time, please make sure all records are either faxed (773-654-1327) or emailed (info@urbanpoochtraining.com) to our facility prior to resuming





Self-Screening Questionnaire

Self-Screening Questionnaire. We ask that prior to attending training, you ask yourself these questions. Your answer to each should be “No” - in order to attend a training class at Urban Pooch.

Upon your arrival to class, your Trainer will also ask you to confirm verbally that you answered “No” to the Self-Screening Questionnaire.

In addition, your trainer will also take your temperature via a contact-free digital thermometer. You are required to have a temperature no greater than 100 degrees Fahrenheit to participate in our small group classes.

- Have you had a body temperature over 100 degrees Fahrenheit or have you used a fever reducer in the previous 24 hours to treat a body temperature over 100 degrees Fahrenheit?
- Do you have a new cough that you cannot attribute to another health condition?
- Do you have a new or worsening sore throat that you cannot attribute to another health condition?
- Do you have new shortness of breath that you cannot attribute to another health condition?
- Have you recently developed a complete loss of smell or taste?
- Have you been in contact with anyone in the past 14 days who, in that time period, has exhibited or reported experiencing symptoms of COVID-19?
- Have you received a positive test result for COVID-19 and NOT subsequently received a negative test result?

If you have additional questions, please send an email to Josh, our Lead Training Ambassador and Canine Concierge at Murphy@UrbanPoochTraining.com or call 773.961.8880.

Urban Pooch Training & Fitness Center – 5400 N Damen Avenue – 773.961.8880
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